



Group Bookings Deposit Policy

For group bookings (parties of 8 and over) we charge the following deposits:

- Lunchtime reservations Monday to Fridays - £5 p.h.
- Evenings and Weekends - £10 p.h
- Christmas Menu 2016 - £10 p.h. (menu available 1-24 December inclusive)
- Christmas Day Lunch and New Year's Eve Dinner 2016 - £25 p.h.

To confirm the booking the customer is asked to:

- a) Pay the deposit immediately either in cash, by cheque or by credit/debit card and
- b) Provide an e-mail or postal address so that The Three Mariners can confirm the booking in writing. The cancellation policy is explained to the customer at the time of booking and this cancellation policy document is e-mailed/posted to the customer when we confirm the booking. Credit card/debit card receipts cannot be e-mailed.

In the case of payment by cheque, the deposit cheque has to be paid and cleared within two weeks of the confirmed booking. If the event is within 2 weeks of booking the customer is requested to pay in cash or by credit/debit card.

A group booking for the Walkers Menu is limited to 12 persons maximum. Reservations for groups of more than 12 persons are treated as a function on a case by case basis, with a special menu agreed with the head chef. The cost per head is dependent on the size of the party, the dishes chosen for the menu and the day of the week on which the booking is made. Pre-orders are required for parties of over 12 persons.

Please note that we do not issue separate bills to members of a group booking. On the day of reservation one bill, from which the deposit is deducted, will be given to the group. VAT of 20% is included in the bill but not a service charge, which is discretionary. All gratuities are managed by the staff.

Cancellations Policy

For parties of 8-12 persons a minimum of 72 hours' notice (3 working days i.e. Mondays-Fridays) will be required for cancellations. For parties of over 12 persons a minimum of 5 working days' notice will be required. The notice period for all group bookings will increase to 7 working days during the Christmas period.

If the required notice period is adhered to, the deposit will be returned to the customer in cash, by means of a Three Mariners' cheque or a refund via a credit/debit card. The deposit will be non-refundable if the customer fails to comply with the requisite cancellation period.